



DAKOSY Reference: Kintetsu World Express Deutschland

A leading advantage with digitized Customs solutions and slot bookings

Kintetsu World Express Deutschland GmbH specializes in global air and sea freight solutions for import and export. Working together with DAKOSY, the logistics provider has automated and optimized its Customs processes using ZODIAK GE software at six Kintetsu branches and is successfully participating in the FAIR@Link door management system at the Frankfurt location.



“Optimized Customs processing is the most essential element to ensure that goods can be dispatched reliably and on time,” says Andreas Klaus, drawing on his many years of experience as Import Gateway Manager at Kintetsu in Frankfurt. This is the reason the logistics company uses Customs software ZODIAK GE throughout Germany, which is certified for all ATLAS Customs procedures in Germany.

“Every Customs procedure runs through the application, regardless of whether it’s Customs clearances, T1 transit procedures, export declarations or special procedures such as the import clearance of returned goods,” Klaus enumerates. He places particular emphasis on the Customs warehouse module, which is used for the temporary storage of untaxed and duty unpaid goods. This is vital for Kintetsu, as the company operates its own 5,000 m² private bonded warehouse at Frankfurt Airport.

One highlight in using ZODIAK GE is import Customs clearance in air freight. “We appreciate the templates in which the master data can be stored. This way, we only need to enter the variable data such as the AWB number, weight and value of goods. This reduces data entry work and we avoid errors during input,” adds Klaus.





Reliability is paying off

An additional function that particularly supports imports is the integrated Electronic Customs Tariff (EZT), which DAKOSY automatically updates on a daily basis. Furthermore, with the preliminary calculation, import duties can be calculated before the import even occurs. A sanctions list check rounds out the process.

In Frankfurt, Kintetsu also uses the slot booking procedure from the cargo community platform FAIR@Link, which is also operated by DAKOSY. Klaus sees the ability to reserve doors for truck pickups and deliveries at handling agents as a "major advantage" compared to the earlier process, when truck drivers would simply arrive with deliveries unannounced, often resulting in hours of waiting.

"We've been using slot booking from the beginning, with all handling agents who are connected. These now include LUG, Swissport and Celebi Cargo," Klaus is pleased to report. Better advance planning with regard to delivery times and the combining of consolidated loads has had a positive effect on reaching planned flight connections. This reliability is paying off. Thanks to slot bookings, the proportion of shipments that securely reach their flights on time continues to rise.

Looking to the future, Klaus is focused on further developing existing IT solutions for the company and integrating new applications: "Overall, we are continuously working on optimizing and simplifying our logistics processes through digitalization. Especially in the context of potential Customs automation, we are working closely with our digitalization partner DAKOSY."

About KWE Deutschland

>> Kintetsu World Express Deutschland GmbH, based in Düsseldorf, was founded in 1985. The globally-active logistics company now employs 285 people at six locations throughout Germany. Branches are located in Hamburg, Düsseldorf, Frankfurt, Stuttgart, and Munich.

As an authorized consignor/recipient, Kintetsu World Express Deutschland focuses on global air and ocean freight solutions for imports and exports. The German service provider is part of the Japanese logistics group Kintetsu World Express with 16,500 employees worldwide.